

Xylon's Low-Volume IP Program: Purchasing & Licensing

March 30, 2010

Summary

This white paper provides a quick overview of online purchasing and licensing procedures of Xylon's logicBRICKS IP Cores available through the Xylon's Low-Volume IP Program.

Xylon's web shop allows access to first class IP cores for Xilinx® FPGAs in several minutes, and at the most competitive prices at the market.

Money transactions are handled by share-it! is a company of Digital RiverTM and one of the worldwide leading e-commerce providers. The document describes purchasing and licensing steps for IP cores and related nonmaterial Xylon's products.

Xylon sells logicBRICKS IP cores online to registered companies only. Private customers may contact Xylon Sales Team directly at sales@logicbricks.com. Xylon's web shop provides the most convenient way for purchasing of Xylon's products. However, all Xylon's products can be purchased directly from Xylon.

Introduction

Xylon has developed an advanced web shop to support the Low-Volume IP program and enable the easiest access to Xylon's logicBRICKS IP cores for Xilinx FPGAs. The web shop is located at www.logicbricks.com and allows our customers to get first class IP cores in several minutes and at the most competitive prices at the market.

Money transaction are handled by one of the leading e-commerce providers share-it! (www.shareit.com). share-it! offer various payment options and provides fast and reliable online services.

Online, straight forwarding and transparent IP purchasing and licensing allow our customers to quickly add missing features to Xilinx FPGA designs. Predefined IP cores for FPGAs cut costs, save time and increase system performances. Xylon's logicBRICKS IP cores are simple to use due to their full compatibility with the Xilinx Platform Studio and EDK integrated software solutions.

Xylon's web shop online sells and delivers logicBRICKS IP cores and related nonmaterial products, such as additional technical support packages and software drivers (in the near future). Hardware evaluation and development platforms (logiCRAFT6, logiCRAFT-CC, logiTAP, ...) can be ordered online.

Some logicBRICKS IP cores are not included in the Low-Volume IP Program. Such IP cores can be quoted online or directly by our Sales Team (sales@logicbricks.com), and purchased only from Xylon and distributors. Xylon plans to expand a number of IP cores in the Low-Volume IP program in the near future.

Xylon online sells logicBRICKS IP cores only to registered companies and not to private customers.

Private customers may contact Xylon Sales Team directly at sales@logicbricks.com.

Step-to-Step: Online Purchase

This paragraph explains steps required for online purchase of Xylon's IP core and related products like the additional technical support.



Figure 1: Typical logicBRICKS IP Product's Web Page

Figure 1 presents a typical logicBRICKS IP product's web page (www.logicbricks.com). Bellow the short IP description is a pricing table including: product's name, license types, price and buttons "BUY" and "GET QUOTE". logicBRICKS IP cores, currently unavailable through the Low-Volume IP Program, miss some of the listed table's fields, i.e. price and button "BUY". Click on the "BUY" or the "GET QUOTE" buttons adds the selected product to logicBRICKS web shopping cart.

Figure 2 presents a confirmation info box generated by Xylon's shopping software.

Key Features	Info	
 Supports res Parallel RGB Configurable Eully embed 	You have successful	y added product to cart!
Up to 5 layer blending mo Pixel, Layer color-keyed Pixel color d	Proceed to Checkout	Continue Shopping

Figure 2: Confirmation Info Box – Product Added to the Shopping Cart

Buyer can continue web shopping ("Continue Shopping") and add additional logicBRICKS products to the shopping cart, or carry on with purchasing of the products already added to the shopping cart.

Click on the "Proceed to Checkout" button opens the shopping cart (Figure 3), which can be edited. The Buy Cart displays an exact pricing of all selected product items, while the Quote Cart lists items for quote request.

uy Cart						
Name	Description	License	Price	Quantity	Total	
ogiHELP	Additional 10 hours of technical support. 1 year	Hours 10 h	700.00 EUR	• _ 1 •	700.00 EUR	ELE
ogiCVC <mark>-</mark> ML	Compact Multilayer Video Controller	1 year license	10.00 EUR	- 1 +	10.00 EUR	ELE
TOTAL				710.00 EUR	BUY	
Name	Description	License	Price	Quantity	Total	
ogiBITBLT	Bit Block Transfer 2D Graphics Accelerator	1 year license	1,100.00 EUR	- 1 +	1,100.00 EUR	DEL
giBITBLT-50K	Additional Production Rights Additional			- 1 +		DEL

Listed pricing is for illustration purposes only. Please visit www.logicbricks.com and checkout the latest pricing.

Figure 3: The logicBRICKS Shopping Cart

All described web shop actions can be carried out by unregistered website visitors. Online purchasing can be finished by registered users only.

Click on the "BUY" button within the shopping cart activates registration procedure for new and unregistered buyers (Figure 4).



Figure 4: The Login and Registration Screen

After registration and login to the website, users get an insight into logicBRICKS Low-Volume IP Program licensing agreement provided for review.

Click on the "PROCEED" button switches purchasing procedure from Xylon's website to the secure shareit! website. Figure 5 presents the share-it! shopping cart.

Please be noted that share-it! software automatically offers additional products besides Xylon's logicBRICKS products: backup CD/DVD, extended download time for the selected IP core (12 months), or similar. Please remove these products (Figure 6) from the shopping cart if you do not want to buy them.

All holders of valid logicBRICKS IP license can download IP deliverables (including new IP core's versions) directly from the Xylon's website, from a moment of purchasing till expiration of 1, 2, or 3 years period (depending on the purchased license's duration).

ital River		C	Sacurad	
anguage: English				
Your Cart				
Product Name	Delivery	Qty.	Unit Price	Remov
1. logiHELP-10H-1Y [#300368998]	electronic	1	EUR 100.00	
2. logiCVC-ML-SK-1Y [#300375279]	electronic	1	EUR 100.00	
3. H Extended Download for logiCVC-ML-SK-1Y [300375279] (12 months)	electronic	1	EUR 4.99	
			U	pdate
	Total	amou	nt: EUR 2	04.99
Returning Customer / Reseller				
Login Information [Info]				
User ID Password				Login
Request your login information				
New Customer				
	time.			

Listed pricing is for illustration purposes only. Please visit www.logicbricks.com and checkout the latest pricing.

Figure 5: The Shopping Cart on the share-it! Website (includes an additional share-it! product – Extended Download)

al River [.]			ve	
nguage: English 💌	Delivore	Obi	Unit Paico	Pamous
logiHELP-10H-1Y [#300368898]	electronic	1	FUR 100.00	Kemove
Aregistration Protection Service(fee-bi	ased) [Info]			
logiCVC-ML-5K-1Y [#300375279]	electronic	1	EUR 100.00	
Backup CD/DVDOrder product for a fee i	n addition to download v e download option for 12	version [Info months (add] litional fee) [Info]	
Extended Download Extend the				

Listed pricing is for illustration purposes only. Please visit www.logicbricks.com and checkout the latest pricing.

Figure 6: The Shopping Cart on the share-it! Website (additional share-it! product removed)

New share-it! customers must register in order to continue with purchase proces. Xylon transfers entered customers' information from the logicBRICKS website to the share-it! website. It speeds up purchasing procedure and makes it more convenient. Figure 7 shows the filled Personal Information for the new share-it! customer.

Xylon carefully handles customers information and details can be checked at http://www.logicbricks.com/logicBRICKS/Legal_Notices.aspx.

share-it! legal terms and conditions can be checked at www.shareit.com.

All questions about payment, etc. on the share-it! website should be addressed directly to share-it!.

Personal Information		
Company *	VIP doo	
Salutation		*
First Name *	Predrag	
Last Name *	Vipichh	
Street Address *	Ulica pjesnika	
Additional Address Information	drugi kat	
ZIP / Postal Code *	10000	
City *	Zagreb	
Country *	> Select	×
Phone		
Fax		
Note: Important product-specific addresses are not accepted for using a free e-mail account. E-mail *	: information such as the invoici online orders paid by credit or o pvidas@vip.hr	e or license key will be sent to you by e-mail. Free e- debit card. Click here for more information on how to c
D-1		Enter different billing ad
Retype e-mail *		Litter unrerent binning au
Retype e-mail *		Litter different bining au
Retype e-mail *	> Select	[♥ [Info]

Figure 7: Login at share-it!

The share-it! shopping cart also allows an insight into selected products' details - see Figure 8.

gital River			VIANTE VIANTE
Language: English			
logiCVC-I	ML-5K-1Y		
Ę	Unit Price: Delivery: Option: File Size: Download Tir	EUK 100,00 Download Beckup CU/DVO [Info] Extended Download (Duration: 12 months) [Info] Full version Mer Full version 500 / Cable (1/8/16Mbit): <1 / <1 / <1 min.	
Compact Multilaye Advanced Video Co and a set of hardwa Development Licens	er Video Controller ntroller for TFT LCD re acceleration functi e Duration: 1 year	, displays with resolutions up to 2048x2048. Supports o ions.	Buy now ! verlay, different blending mod
Included bitstreams View the license agr	: 5000 eement at http://www	w.logicbricks.com\license-agreement.aspx	
		Back	
Digital Riv	er GmbH (share-itl) i Legal N	is the seller of the products in your shopping cart and yo lotice - Privacy Statement - Terms and Conditions	sur contractual partner.

Listed pricing is for illustration purposes only. Please visit www.logicbricks.com and checkout the latest pricing.

Figure 8: Product's Details – share-it! Shopping Cart

Figure 9 shows share-it! pull-down menu for Payment Option selection allowing buyers to select preferred payment options.

Customers who do not want to use online share-it! service can contact Xylon's Sales Team directly (sales@logicbricks.com) and make regular wire transfer payments.

		VERIFY
🕤 Edit Your Data		
dit here. To confirm your cha	anges, click the "Save Data" button.	
Payment type * Billing currency *	Credit Card	Y [Info]
	Wire transfer - prepayment PayPal Check - prepayment	Save data
Digital River GmbH	(share-it!) is the seller of the products in your sho Legal Notice - Privacy Statement - Terms	pping cart and your contractual partner. and Conditions
	Copyright © 2010 share-it!	

Figure 9: share-it! Payment Options

Figure 10 presents filled credit card purchase window.

For security reasons, the first dig order process. (Note: Fields man	its of your credit card number will ked with an asterisk (*) are require	be replaced with an 'x' ed fields.)	on the subsequent pages of the
Credit Card Information			
Credit Card *	Visa	VISA 🥌	
Credit Card Number *	1234123412341234		
Expiration Date (MM/YY) *	03 💉 / 12 💌		
Security Code *	123 3- or 4-digit number [Info]	
First Name of Cardholder *	! For reasons of security, the se it again. Name	curity code (CVV) is no	t stored in our system. Please ente
Last Name of Cardholder *	Surname		
lease enter the cardholder's addr	ess on the form if the cardholder's	name is different from	the name entered on the previous
age. Street Address	Logichricks Avenue		
Additional Address Information	Second floor		
ZIP / Postal Code	10000		
City	Zagreb		
Country	Croatia	~	
1992.00	Croata		Nava
			Next
ou can select another payment t nd debit card payments since	ype by clicking on "Change Payme for these payment types the pr	ent". However, we reco oduct can usually be	mmend credit [Change paymen electronically

Figure 10: Credit Card Purchase

Click on the "Next" button opens the window (Figure 11 and 12) with all information related to the online purchase. Buyers may review the data and check correctness of all entries. This is the last step before an actual end of the online logicBRICKS product purchase.



Figure 11: Purchase Data – Final Review Screen (Top)

Product Name	Delivery	Oty.	Net	VAT	%	Gross
 logiCVC-ML-5K-1Y [#300375279] 	electronic	1	EUR 100.00	EUR 0.00	0%	EUR 100.00
				Total amo	unt	UR 100 00
				i otar unit		
Additional Information						
share-it! newsletter						
Yes, please keep me informed about prod	uct updates, upgrades	, special (offers and prici	ng via e-mai	. I ur	derstand that
Can opt out of receiving the newsletter at	any time.					
Publisher's newsletter						
Vest places loss and informed about this						
Tes! Please keep me informed about this	publisher's product up	dates, upg	grades, special	offers and p	ricing	via e-mail. I
understand that I can opt out of receiving	publisher's product up the newsletter at any	dates, upg time.	grades, special	offers and p	ricing	via e-mail. I
 Test Please keep me informed about this understand that I can opt out of receiving 	publisher's product up the newsletter at any	dates, upg time.	grades, special	offers and p	ricing	via e-mail. I
understand that I can opt out of receiving	publisher's product up the newsletter at any	dates, upg time.	grades, special	offers and p	ricing	via e-mail. I
rest Please keep me informed about this understand that I can opt out of receiving ferms and Conditions	publisher's product up the newsletter at any	dates, upg time.	grades, special	offers and p	ricing	via e-mail. I
Terms and Conditions Y clicking on the following button, I accept [hat my personal information will be transfer	publisher's product up the newsletter at any Digital River GmbH's T red to the Digital Rive	dates, upg time. erms and er group i	grades, special d Conditions a n the United Si	offers and p and Privacy tates or othe	State r cou	via e-mail. I ement. I agre
Terms and Conditions Terms and Conditions Terms and protection of the transfer Take the protection of the transfer Take tess protective data protection laws the	publisher's product up the newsletter at any Digital River GmbH's T red to the Digital Rive an the region in whic	dates, upg time. erms an er group i h I am si	d Conditions and the United Situated. I under	offers and p and Privacy tates or othe rstand that i	State r cou	via e-mail. I ement. I agre ntries that ma atter where m
Ferms and Conditions y clicking on the following button, I accept I hat my personal information will be transfer ave less protective data protection laws th personal data is transferred to, it will be protection	publisher's product up the newsletter at any Digital River GmbH's T red to the Digital Rive an the region in whic acted by the terms of i	dates, upg time. erms an er group i h I am si Digital Riv	d Conditions a n the United Si tuated. I unde er GmbH's Pri	offers and p and Privacy tates or othe rstand that i vacy Stater	State r cou nent.	via e-mail. I ement. I agre ntries that ma atter where m
Terms and Conditions ave licking on the following button, I accept I hat my personal information will be transfer ave less protective data protection laws th bersonal data is transferred to, it will be protective	publisher's product up the newsletter at any Digital River GmbH's T red to the Digital Riva an the region in whic acted by the terms of i	dates, upg time. erms and er group i h I am si Digital Riv	d Conditions a n the United St tuated. I unde er GmbH's Prin	offers and p and Privacy tates or othe rstand that i vacy Stater	State r cou no ma nent.	via e-mail. I ement. I agre ntries that ma atter where m
Terms and Conditions ay clicking on the following button, I accept f hat my personal information will be transfer ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection ave less protective data protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be protection laws th personal data is transferred to, it will be personal data is transfe	publisher's product up the newsletter at any Digital River GmbH's T red to the Digital Rive an the region in whic sected by the terms of Order	dates, upg time. erms and er group i h I am si Digital Riv	d Conditions a n the United St tuated. I unde er GmbH's Priv	offers and p and Privacy tates or othe rstand that in vacy Stater	State r cou nent.	via e-mail. I ement. I agre ntries that ma atter where m

Listed pricing is for illustration purposes only. Please visit www.logicbricks.com and checkout the latest pricing.

Figure 12: Purchase Data – Final Review Screen (Bottom)

Click on the "ORDER" button finalizes the purchasing procedure – see Figure 13.

The described procedure is common for logicBRICKS IP cores that include downloadable deliverables and logiHELP technical support package with no deliverables. There are small differences in licensing procedures for these two product types. The following paragraphs describes the licensing procedures.

Step-to-Step: logicBRICKS IP Cores Downloading and Licensing

Purchased logicBRICKS IP cores can be quickly downloaded either from the share-it!'s or from Xylon's logicBRICKS website. Downloaded IP deliverables require valid license for activation. This paragraph explains all required steps from product's purchase till its activation:

- share-it! provides a download link on the web (Figure 13) and sends an e-mail with downloading instructions for a further reference. Additionally it sends an e-mail about payment information enclosing invoice in PDF format
- Xylon sends a confirmation mail with instructions for download and license activation
- Buyer follows IP activation link and visits the logicBRICKS website, provide his/her unique MAC address or Sun Host ID to the Xylon, and Xylon replies with an e-mail with a valid license key in attachement
- Buyer unpacks the license key provided in compressed ZIP format, installs the key on his/her working station
- logicBRICKS IP core is ready for use by Xilinx Platform Studio and the EDK integrated software tools

Licensing procedure can be finished in several minutes.

share-it! Downloading Instructions

Click on the "Order" button (Figure 12) finalizes purchasing procedure. share-it! provides the downloading link in the format presented by Figure 13. This link connects to the share-it! website and stays active for 30 days.

Please be noted that extended download (Figure 5 and 6) from the share-it! website is redundant, since Xylon provides download during a whole period covered by a valid license. logicBRICKS IP users may find the latest IP versions on Xylon's website.



Thank you for your order!

Thank you for your order from share-it!

We value you as a customer and look forward to serving you again in the near future.

Below you will find specific information pertaining to your order. We have received your order. Please note your reference number, which is used to identify your order: REF# **324918855**. You will receive a separate order confirmation by e-mail.

Purchase Information:

logiCVC-ML-5K-1Y (#300375279) 1 Unit(s)

- Download the full version

You can download the product at: http://dl.element5.com/d/5c6cd9365f7ab442/4BD9661C/200088198/logiTEST.txt File Size: 44 bytes Download Time: • Modem/ISDN: ~1 min. • DSL/Cable (1/8/16Mbit): ~1 / 1 / 1 min.

The link is valid until: 29-APR-2010.

Print invoice

Figure 13: Finalized logicBRICKS Purchase – Download Instructions

In addition, share-it" sends downloading instructions by e-mail:

Subject: Download Link for "logiCVC-ML-5K-1Y" (share-it! order number 324918855)

share-it! order number: 324918855 This e-mail was generated by a mail handling system. Please do not reply to the address listed in the "From" field. Please read the CUSTOMER SERVICE section for answers to your questions. We recommend that you make a backup copy of this e-mail (e.g. print out a hard copy). Dear Mr. Customer, Thank you for placing an order with share-it!. You have purchased a product by Xylon. Contents: A. Brief information on product delivery B. Details for product delivery for logiCVC-ML-5K-1Y C. Technical Support D. Customer service

... (the rest of the e-mail deleted)

share-it! also sends an e-mail including payment information and enclosed invoice in the PDF format.

Subject: Payment information (share-it! order no. 324918855)

share-it! order number: 324918855 *********************************** This e-mail was generated by a mail handling system. Please do not reply to the address listed in the "From" field. Please read the CUSTOMER SERVICE section for answers to your questions. Dear Mr. Customer, Thank you for placing an order with share-it!. Your credit card (Visa) has been debited with EUR 100.00. Please note that your card statement will list "DRI*WWW.ELEMENT5.INFO" You will receive detailed information on the delivery in a separate e-mail that was sent at the same time as this e-mail. The PDF attachment to this e-mail includes an order confirmation. ... (the rest of the e-mail deleted)

Xylon Downloading and Licensing Instructions

Xylon sends an e-mail confirming payment and downloading information received from share-it! This e-mail contains detailed downloading instructions for IP core deliverables and link to the logicBRICKS web page for IP license activation.

.

Subject: Payment information

Xylon – IP core's license activation

Downloaded IP deliverables become active only with a valid logicBRICKS license key. The key must be activated on Xylon's website. Customers should follow a link provided in the previous Xylon's e-mail (www.logicbricks.com/Product/IPCoreProducts) to the web page presented by Figure 14.

Buyer and user of Xylon's logicBRICKS IP cores can check a full list of all purchased logicBRICKS products and status of every associated license.

Inactive licenses can be activated by a click to provided hyperlinks ("Activate") available in every table's row listing an inactive logicBRICKS product.

	~-Imagine.C	Combine.Im	nplement.T	oday~~
Product ID	Product Name	res for Your Low	v-Volume FPGA	A Product
01-00100-10-00501	logiHAHA	1 year license	Activated	
01-00006-10-01002	logiBAYER	2 years license	Not Activated	Activate

Figure 14: logicBRICKS Website – A List of Purchased logicBRICKS Products

Click to the hyperlink "Activate" opens a dialog box (Figure 15). User must provide his/her unique MAC address or Sun Host ID an click on the "SUBMIT" button. The Low-Volume logicBRICKS IP license is a single-seat development license.



Figure 15: Unique Buyer's Data Entry Dialog Box

Xylon replies with a generated unique license key attached to the following e-mail. The license key is archived in the file *core_license_full.xylon*, which is actually ZIP compressed archive. Since *.zip* files may be rejected by firewalls, Xylon provides the license key file with extension *.xylon* in order to assure safe e-mail delivery. logicBRICKS IP users must rename the key file's extension from *.xylon* to *.zip* before use.

Please be noted that Xylon delivers license key file named *core_license_full.RenameExtensionToZip* for both, fully licensed logicBRICKS and evaluation logicBRICKS IP cores.

Subject: Xylon Core License Delivery



This email contains the license(s) for the core(s) you requested. It enables you to use the core(s) at the level authorized by the **License Type** indicated in the <u>table</u> at the bottom of this page.

A *full* license allows you to use the core in **Full Access** mode.

The IP core licenses are provided in a ZIP archive attached to this e-mail.

NOTE:

Some e-mail systems may strip out attached ZIP archives.

If you encounter this issue with your e-mail system, you can alternatively download the license archive by clicking <u>here</u>. You must access this download by: **April 1, 2010**. After this date, the license archive will be removed from the website.

- For instructions on how to install the licenses on the machine identified by the Host ID used to generate the licenses, click <u>here</u>.
- For the list of license(s) generated and additional information, click here.

1.1.1 Installing the licenses on your machine

• On WINDOWS platforms

Rename the attached .RenameExtensionToZip file to .zip file. Unzip the .zip file into C:\using any unzipping utility, e.g. **WINZIP**. Be sure to preserve the directory structure when extracting the licenses. (With WinZip, this means you need to enable the "Use folder names" option.)

If you do not have a C: drive or you cannot write into it, use whatever drive is pointed to by your **HOMEDRIVE** environment variable.

Never install in both **C:** and **HOMEDRIVE**.

• On Solaris/Linux platforms

Rename the attached . RenameExtensionToZip file to .zip file. Unzip the .zip file into your HOME directory. If you do not have a unzipping utility, you can try entering the following commands in a

shell set up to run the XILINX ISE tools.

```
# Move to the HOME directory
unix-shell> cd
# Unzip license file
# Use 'lin' instead of 'sol' for Linux platforms
unix-shell> $XILINX/bin/sol/unzip core_licenses_full.zip
```

1.1.2 Additional Licensing Information

- Please preserve this licensing email for future reference and support.
- Once the license is installed, you can access the core through the EDK. Installing the license does not automatically change the licensing status of the cores in your design bitstream. You must also regenerate your licensed cores, re-implement your design, and regenerate the bitstream.
- The licenses will expire as indicated in the table below. A dash ("-") symbol in the Expiry Date column of the table indicates that the license does not expire.

Licenses for the following cores are included:

Core Name	Feature ID	License Type	Expiry Date
	ip_xap_349logibayer	full	03/09/2013
Host ID	021033AABBCC		

• NOTE!

When the Host ID field is specified in the table above, this indicates that:

- o the license archive must be installed on the machine identified by that Host ID
- once installed, the license will allow you to generate the core(s) listed above only on that specific machine.

Need Help? Please contact Xylon Technical Support with your questions here.

Step-to-Step: logiHELP Tech Support Licensing

Xylon provides packages of additional technical support (logiHELP) that do not include any deliverables. Nevertheless, such products also require a valid license.

All logicBRICKS products can be purchased online as it is being described in paragraph "Step-to-Step: Online Purchase". Click to the "Order" button (Figure 14) finalizes purchase.

This paragraph explains all required steps from the logiHELP's purchase till its activation:

- share-it! online (Figure 16) provides the license key that grants access to Xylon's technical support and sends e-mails to confirm purchase and the license key
- Xylon sends e-mails confirming the purchase and the license key
- logiHELP technical support package is ready for use

Licensing procedure can be finished in several minutes.

share-it! Licensing Instructions

share-it! confirms the order and provides an information window (Figure 16) that includes a license key for purchased logiHELP product:

share*it!.		Secure o [Click here f	order process for security info]
	1:	E	Q
Customer information	Additional information	Review and submit	Finished!
Thank you for your ord	er!		
Thank you for your order fro	m share-it!		
We value you as a customer	and look forward to serving you aga	in in the near future.	
Below you will find specific i eference number, which is confirmation by e-mail.	nformation pertaining to your order used to identify your order: REF#	We have received your order. 324919815. You will receive a	Please note your a separate order
Purchase Information:			
ogiHELP-10H-1Y (#3003	58898) 1 Unit(s)		
 License key for unlocl The license key for "log and activate the product. 	king the product HELP-10H-1Y" is listed below. You v	vill need this license key to com	plete the process
This product is licensed t	o the name "Xylon".		
CBCC8FEC90A64E3I	3904470138D77ADB6		
Print invoice			12
	NS.		
	(Print invoice]	
To view documents, you ne	eed Adobe© Reader©, which can be eral documents, you may need a pro	downloaded free of charge from gram that can unzip files.	Adobe. To view

Figure 16: Order Cofirmation for the logiHELP

share-it! also sends an e-mail including payment information and enclosed invoice in the PDF format:

Subject - Payment information (share-it! order no. 324919815)

```
Dear Mr. Customer,
```

Thank you for placing an order with share-it!.

Your credit card (Visa) has been debited with EUR 100.00. Please note that your card statement will list "DRI*WWW.ELEMENT5.INFO" You will receive detailed information on the delivery in a separate e-mail that was sent at the same time as this e-mail.

The PDF attachment to this e-mail includes an order confirmation.

, as well as the license key:

Subject: License Key for "logiHELP-10H-1Y" (share-it! order number: 324919815)

share-it! order number: 324919815 This e-mail was generated by a mail handling system. Please do not reply to the address listed in the "From" field. Please read the CUSTOMER SERVICE section for answers to your questions. We recommend that you make a backup copy of this e-mail (e.g. print out a hard copy). Dear Mr. Customer, Thank you for placing an order with share-it!. You have purchased a product by Xylon. Contents: A. Brief information on product delivery B. Details for product delivery for logiHELP-10H-1Y C. Technical Support D. Customer service ... (the rest of the e-mail deleted)

Xylon Licensing Instructions

Xylon also sends purchase and license key activation confirmation e-mails:

Subject : Purchase Information

Subject - License Key Activation

***** This e-mail was generated by an automated mail system. Please do not reply to the address listed in the "From" field. Dear Customer, Thank you for purchasing a Xylon product! We would like to inform you that your license key: CBCC8FEC90A64E3B904470138D77ADB6 for the following product: Product ID Product Name _____ -----06-00001-10-01001 logiHELP-10H-1Y ******* was successfully verified and activated. You can use your product under the terms of the license agreement.

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Revision History

Version	Date	Note
1.00	30.03.2010.	Initial release.



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